

I get an error message when I want to install the PDA client

When installing the PDA client you get the following message:

This advertised application will not be installed because it might be unsafe. Contact your administrator to change the installation user interface option of the package to basic.

There's a problem with an existing version of the PDA client, first try to uninstall the PDA client manually via "Control Panel - Software".

If that doesn't work try to find the location of the setup.msi file, usually:

C:\DOCUME~1\username\LOCALS~1\Temp\~adtmp~

And go to START, RUN and type the following: `MSIEXEC /X "path to the .MSI file you want to uninstall"` and click OK.

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