

DigiWaiter Server help file

The DigiWaiter Server help Main screen

The startup screen / main screen of the DigiWaiter server is divided in four parts.

- A) A status box shows you which employees are currently connected, if you click on an employee and press delete you'll be given the option to remove this employee.
- B) This is the most important part, all orders received are displayed in this grid. You can alter things like quantities, price, etc in here but don't forget to press the save button if you do!
- C) This shows you the servername and the port on which the server is listening (if you use a firewall / router this might be important to know).
- D) The company logo / image and name are displayed here, you can change these by going to 'options' in the menu. The size of your logo needs to be 160 X 120 pixel, type is bmp or jpg.
- E) With the calendar you can select another date.

Settings screen

- A) Add/Edit/Delete menu items, uncheck the available box if something's out of stock.
- B) Click Save for each and every section you've edited!
- C) You can add a category if for instance you have a 'Caribbean night', uncheck all other 'available' checkboxes and the clients will only show the caribbean items! Choose an appropriate image in the imageid column.
- D) Edit the quantities shown on the client.
- E) Edit the employees.

Communication screen
Communicate with your clients (PDA and desktop) from here (A), don't use long sentences your PDA clients might not be able to read the whole line... All communications will be shown (B) including logon / logoff entries.

Orderpick screen

Pick items by category (A), check picked items (B) and update the database and check for new entries by clicking update (C)

Print screen / close table

You can print and 'close' (A) a table from here (or from the client), default procedure is that all items should be picked before a table can be closed see B in the options screen.

(B) let's you print or export to file (excel, word, etc)

All items on the invoice are grouped by category (C), you can edit the invoicetext in the option screen.

- A) Change the text on the invoice or the companyname which is displayed on the main screen.
- B) Enforce a complete pick to make sure all items are picked.
- C) Select the language for the invoice, currently you can choose between english and dutch.
- D) Select pictures for the invoice and the main screen.

Registration screen

After registration you receive a notification by e-mail, enter the same info you've used for registration in the textboxes and verify your registration file.

Database maintenance

Keep the database 'in good shape' by periodically removing older records. It is good behaviour to 'compact and repair' the database on a regular bases.

Compact and repair may sound scary but you can safely to this as often as you like, it's only usefull though if you delete records once in a while.

Because it's an access database you might get performance problems if you don't 'trim' your database and the recordsize is > 5000 (not tested...)

If you want to keep a copy (for statistics) of your records, just make a copy of the digiwaiter.mdb in the explorer!